Florida Road UIP Operational Stats 2021/2022

1,0 **Security General**

2,0 **UIP Operational Stats**

3,0 **Communications**

1,0 Security General

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Security realted stats	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
UIP arrests & hand over to SAPF / Metro Police	0	1	1	0	0	0	0	0	0	0	0	0	2
UIP call outs to SAPF / Metro Police	0	1	3	4	2	0	0	0	0	0	0	0	10
Calls to UIP 086 111 6113	46	16	11	18	8	0	0	0	0	0	0	0	99

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UIP security contractor weekly performance assessment:	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22
Hotline number in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Radio system in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Response vehicle in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Alarm monitoring system in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
SO equipment non compliance	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
SO dress code non compliance	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Monthly Shift Report - shifts short	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Monthly Incident Report	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Monthly Security and Bylaw Stats Report	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

2,0 UIP Operational Stats

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Service requests - UIP members/stakeholders	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
Number service requests received for the month (eTM +UIP tasking)	5	3	4	6	3	0	0	0	0	0	0	0	21
Running total of unresolved serv. requests - tasking eTM	0	0	0	0	0	0	0	0	0	0	0	0	0
Running total of unresolved serv. requests - tasking UIP	0	0	0	0	0	0	0	0	0	0	0	0	0

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UIP services (initiated by UIP management)	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
Number of service requests to eTM (eTM +UIP tasking)	16	16	16	0	14	0	0	0	0	0	0	0	62
Running total of unresolved serv. request to eTM	16	16	14	16	14	0	0	0	0	0	0	0	76
Running total of unresolved serv. request to UIP contractors	0	0	0	0	0	0	0	0	0	0	0	0	0

2,3	Cleaning General	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
	Municipal waste bags filled	600	520	560	760	540	0	0	0	0	0	0	0	2 980

2,4	Financials & UIP Levy contributions:	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22
	Monthly financials completed	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
	6 monthly reconciling of UIP levy receipts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

2,5	UIP cleaning contractor weekly performance assessment:	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
	Shifts short	0	0	0	0	0	0	0	0	0	0	0	0	0
	Late arrivals	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dress code non compliant	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Equipment non compliant	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Areas cleaned and maintained	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Florida Rd	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	North servitude	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	South Servitude	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	

2,6	UIP landscape contractor weekly performance assessment:	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
	Shifts short	0	0	0	0	0	0	0	0	0	0	0	0	0
	Late arrivals	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dress code non compliant	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Equipment non compliant	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
		% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	
	7th Ave x2 grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Quarters Triangle grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Gordon Park grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Upper Florida park and island grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Lower Florida park and island grass cut	100	100	100	100	100	100	100	100	100	100	100	100	

3,0 Communications

3,1	Website Stats	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
	News items posted to home page	9	11	12	8	6	0	0	0	0	0	0	0	46

Page Loads - total number of pages viewed	1 057	968	770	897	945	0	0	0	0	0	0	0	4637
New Visitor - as total of sessions	500	517	441	611	661	0	0	0	0	0	0	0	2730
Returning Visitor - as total of sessions	100	78	71	89	56	0	0	0	0	0	0	0	394

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	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Top 3 Landing Pages for website	Home Page	Home Page	Florida Road UIP Disaster Protocols Loading	Home Page	Home Page	
	Subscribe	Bookings Durban Tourism	Welcome to PNP FR	Load Shedding	Load Shedding Scedule	
	Update following unrest	Subscribe	Mag touch system	Welcome to PNP FR	Gallery	
	Jan-21	**Feb-21**	**Mar-21**	**Apr-21**	**May-21**	**Jun-21**

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Social Media / Newsletter	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
Number of newsletters sent out	5	6	6	3	3								23
Everlytic Newsletter Database	710	708	706	691	643								3458
No. of Facebook Posts	9	8	9	9	3								38
Facebook Page Likes	3500	3506	3505	3506	3520								7 006
Facebook Followers	3600	3695	3697	3705	3731								10 992
Facebook Shares	4	1	3	6	2								16
Facebook Comments	4	1	2	5	1								13
Facebook post Reach - max people exposed to a post	563	945	517	530	521								3 076
Facebook post details	Before and after pics	Repainting road markings eTM	Electrical fault outside Florida Fields repaired	Vloggers being beddingfield	Burst pipe on Curry Road affecting water supply								
Instagram Posts	13	0	0	7	1								21
Instagram Followers	1 200	1206	1203	1211	1300								6120