Florida Road UIP Operational Stats 2021/2022

1,0 **Security General**

2,0 **UIP Operational Stats**

3,0 **Communications**

1,0 Security General

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Security realted stats	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
UIP arrests & hand over to SAPF / Metro Police	0	1	1	0	0	0	0	0	0	0	0	0	2
UIP call outs to SAPF / Metro Police	0	1	3	0	0	0	0	0	0	0	0	0	4
Calls to UIP 086 111 6113	46	16	11	0	0	0	0	0	0	0	0	0	73

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UIP security contractor weekly performance assessment:	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22
Hotline number in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Radio system in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Response vehicle in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Alarm monitoring system in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
SO equipment non compliance	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
SO dress code non compliance	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Monthly Shift Report - shifts short	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Monthly Incident Report	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Monthly Security and Bylaw Stats Report	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

2,0 UIP Operational Stats

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Service requests - UIP members/stakeholders	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
Number service requests received for the month (eTM +UIP tasking)	5	3	4	0	0	0	0	0	0	0	0	0	12
Running total of unresolved serv. requests - tasking eTM	0	0	0	0	0	0	0	0	0	0	0	0	0
Running total of unresolved serv. requests - tasking UIP	0	0	0	0	0	0	0	0	0	0	0	0	0

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UIP services (initiated by UIP management)	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
Number of service requests to eTM (eTM +UIP tasking)	16	16	16	0	0	0	0	0	0	0	0	0	48
Running total of unresolved serv. request to eTM	16	16	14	0	0	0	0	0	0	0	0	0	46
Running total of unresolved serv. request to UIP contractors	0	0	0	0	0	0	0	0	0	0	0	0	0

2,3	Cleaning General	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
	Municipal waste bags filled	600	520	560	0	0	0	0	0	0	0	0	0	1 680

2,4	Financials & UIP Levy contributions:	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22
	Monthly financials completed	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
	6 monthly reconciling of UIP levy receipts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

2,5	UIP cleaning contractor weekly performance assessment:	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
	Shifts short	0	0	0	0	0	0	0	0	0	0	0	0	0
	Late arrivals	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dress code non compliant	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Equipment non compliant	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Areas cleaned and maintained	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Florida Rd	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	North servitude	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	South Servitude	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	

2,6	UIP landscape contractor weekly performance assessment:	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
	Shifts short	0	0	0	0	0	0	0	0	0	0	0	0	0
	Late arrivals	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dress code non compliant	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Equipment non compliant	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
		% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	
	7th Ave x2 grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Quarters Triangle grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Gordon Park grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Upper Florida park and island grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Lower Florida park and island grass cut	100	100	100	100	100	100	100	100	100	100	100	100	

3,0 Communications

3,1	Website Stats	July 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Total
	News items posted to home page	9	11	12	0	0	0	0	0	0	0	0	0	32

Page Loads - total number of pages viewed	1 057	968	770	0	0	0	0	0	0	0	0	0	2795
New Visitor - as total of sessions	500	517	441	0	0	0	0	0	0	0	0	0	1458
Returning Visitor - as total of sessions	100	78	71	0	0	0	0	0	0	0	0	0	249

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Top 3 Landing Pages for website	**Jul-21**	**Aug-21**	**Sep-21**	**Oct-21**	**Nov-21**	**Dec-21**
	Home Page	Home Page	Florida Road UIP Disaster Protocols Loading			
	Subscribe	Bookings Durban Tourism	Welcome to PNP FR			
	Update following unrest	Subscribe	Mag touch system			
	Jan-21	**Feb-21**	**Mar-21**	**Apr-21**	**May-21**	**Jun-21**

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Social Media / Newsletter	**July 21**	**Aug 21**	**Sep 21**	**Oct 21**	**Nov 21**	**Dec 21**	**Jan 22**	**Feb 22**	**Mar 22**	**Apr 22**	**May 22**	**Jun 22**	**Total**
Number of newsletters sent out	5	6	6										17
Everlytic Newsletter Database	710	708	706										2124
No. of Facebook Posts	9	8	9										26
Facebook Page Likes	3 500	3 506	3 505										7 006
Facebook Followers	3 600	3 695	3 697										10 992
Facebook Shares	4	1	3										8
Facebook Comments	4	1	2										7
Facebook post Reach - max people exposed to a post	563	945	517										2 025
Facebook post details	Before and after pics	Repainting road markings eTM	Electrical fault outside Florida Fields repaired										
Instagram Posts	13	0	0										13
Instagram Followers	1 200	1206	1203										3609