

Florida Road UIP Operational Stats 2020/2021

1,0 Security General

2,0 UIP Operational Stats

3,0 Communications

1,0 Security General

1,1 Security realted stats	July 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
UIP arrests & hand over to SAPF / Metro Police	0	0	0	0	1	2	0	0	0	0	0	0	3
UIP call outs to SAPF / Metro Police	2	2	3	0	2	4	3	0	2	4	2	0	24
Calls to UIP 086 111 6113	17	19	18	18	19	19	19	10	19	35	11	26	230

1,2 UIP security contractor weekly performance assessment:	July 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21
Hotline number in good working order	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y
Radio system in good working order	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y
Response vehicle in good working order	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y
Alarm monitoring system in good working order	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y
SO equipment non compliance	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y
SO dress code non compliance	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y
Monthly Shift Report - shifts short	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y
Monthly Incident Report	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y
Monthly Security and Bylaw Stats Report	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y

2,0 UIP Operational Stats

2,1 Service requests - UIP members/stakeholders	July 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
Number service requests received for the month (eTM +UIP tasking)	0	1	0	0	0	0	2	2	2	5	3	4	18
Running total of unresolved serv. requests - tasking eTM	0	1	0	0	0	0	0	2	0	2	1	0	5
Running total of unresolved serv. requests - tasking UIP	0	0	0	0	0	0	0	0	0	0	0	0	0

2,2 UIP services (initiated by UIP management)	July 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
Number of service requests to eTM (eTM +UIP tasking)	6	8	9	6	15	13	15	13	14	12	12	16	139
Running total of unresolved serv. request to eTM	13	8	12	10	13	13	15	13	13	12	12	15	149

Running total of unresolved serv. request to UIP contractors	0	0	0	0	0	0	0	0	0	0	0	0	0
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2,3	Cleaning General	July 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
	Municipal waste bags filled	1 300	1 350	1 600	2 500	700	1 000	500	580	560	400	440	520	11 450

2,4	Financials & UIP Levy contributions:	July 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21
	Monthly financials completed	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y
	6 monthly reconciling of UIP levy receipts	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y

2,5	UIP cleaning contractor weekly performance assessment:	July 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
	Shifts short	0	0	0	1	0	2	1	3	5	0	0	0	12
	Late arrivals	0	0	2	2	0	1	0	0	0	0	0	0	5
	Dress code non compliant	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y	
	Equipment non compliant	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y	
	Areas cleaned and maintained	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y	
	Florida Rd	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y	
	North servitude	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y	
	South Servitude	Y	Y	Y	Y	Y	Y	y	y	y	y	y	y	

2,6	UIP landscape contractor weekly performance assessment:	July 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
	Shifts short	0	0	0	0	0	0	0	0	0	0	0	0	0
	Late arrivals	0	0	0	0	0	0	0	0	0	0	0	0	0
	Dress code non compliant	Y	Y	Y	Y	Y	Y	y	y	0	y	y	y	
	Equipment non compliant	Y	Y	Y	Y	Y	Y	y	y	0	y	y	y	
		% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target
	7th Ave x2 grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Quarters Triangle grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Gordon Park grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Upper Florida park and island grass cut	100	100	100	100	100	100	100	100	100	100	100	100	
	Lower Florida park and island grass cut	100	100	100	100	100	100	100	100	100	100	100	100	

3,0 **Communications**

3,1	Website Stats	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	21-Jan	21-Feb	21-Mar	21-Apr	21-May	21-Jun	Total
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News items posted to home page	11	11	7	5	5	5	7	8	3	6	7	11	59
Page Loads - total number of pages viewed	874	1 087	743	636	745	1 023	971	836	1011	478	1 224	1 238	4805
New Visitor - as total of sessions	515	555	448	383	548	666	84	542	679	252	742	711	3741
Returning Visitor - as total of sessions	134	122	76	58	50	78	934	83	72	54	80	112	1535

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	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec
Home page	BizHub	Your Florida Road	About	Contact	Home Page	
About	Your Florida Road	Home Page	Contact	Your Florida Road	Home Page	
Photo gallery	Home Page	BizHub	Your Florida Road	About	Your Florida Road	
21-Jan	21-Feb	21-Mar	21-Apr	21-May	21-Jun	
Home Page	Home Page	Home Page	Poster Management	Subscribe	Home Page	
Your Florida Road	Goby Environmental Initiative	Latest News	Home Page	Home Page	Subscribe	
Contact	About Page	Subscribe	Contact	Fire hydrants get new coat of paint	Load Shedding Schedule	

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Social Media / Newsletter	20-Jul	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec	21-Jan	21-Feb	21-Mar	21-Apr	21-May	21-Jun	Total
Number of newsletters sent out	5	5	2	1	3	3	3	5	3	3	4	4	16
Everlytic Newsletter Database	610	613	607	596	596	594	754	751	742	741	731	733	3022
No. of Facebook Posts	9	9	7	2	3	6	4	6	3	6	3	15	30
Facebook Page Likes	3 394	3 380	3 388	3 400	3 409	3409	3 410	3 409	3 406	3 449	3 450	3 457	46
Facebook Followers	3 503	3 500	3 506	3 500	3 537	3 540	3 544	3 552	3557	3 608	3 500	3 589	3552
Facebook post Reach - max people exposed to a post	3 700	4 300	1 100	1 300	386	1 200	257	855	243	3 117	1 400	1 110	1498
Facebook shares	n/a	17	8	4	0	10	2	7	1	12	4	7	48
Facebook comments	n/a	23	4	21	4	12	1	7	1	12	9	22	72
Facebook post details	Business open and we are loving level 2	Level 2 change	Maintenace in the precinct	Farewell to SM	New office	Sidewalk Monitors are our eyes and	Raods Department attending to	Clean and paint of Gordon Road	Themba Mathaba compliment	Welcome Pnp Florida Road	Revamping tree bowls	No dumping sites	
Instagram Posts	6	6	4	5	3	4	0	3	1	2	2	0	24
Instagram Followers	1 016	1 030	1033	1040	1049	1 050	1 057	1 063	1070	1094	1100	110	5168

