

Florida Road UIP Operational Stats 2020/2021

1,0 Security General

2,0 UIP Operational Stats

3,0 Communications

1,0 Security General

1,1 Security related stats	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
UIP arrests & hand over to SAPF / Metro Police	0	0	1	2	0	0	0	0	0	0	3
UIP call outs to SAPF / Metro Police	3	0	2	4	3	0	2	0	0	0	18
Calls to UIP 086 111 6113	18	18	19	19	19	10	19	0	0	0	158

1,2 UIP security contractor weekly performance assessment:	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21
Hotline number in good working order	Y	Y	Y	Y	y	y	y			
Radio system in good working order	Y	Y	Y	Y	y	y	y			
Response vehicle in good working order	Y	Y	Y	Y	y	y	y			
Alarm monitoring system in good working order	Y	Y	Y	Y	y	y	y			
SO equipment non compliance	Y	Y	Y	Y	y	y	y			
SO dress code non compliance	Y	Y	Y	Y	y	y	y			
Monthly Shift Report - shifts short	Y	Y	Y	Y	y	y	y			
Monthly Incident Report	Y	Y	Y	Y	y	y	y			
Monthly Security and Bylaw Stats Report	Y	Y	Y	Y	y	y	y			

2,0 UIP Operational Stats

2,1 Service requests - UIP members/stakeholders	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
Number service requests received for the month (eTM +UIP tasking)	0	0	0	0	2	2	2	0	0	0	6
Running total of unresolved serv. requests - tasking eTM	0	0	0	0	0	2	0	0	0	0	2
Running total of unresolved serv. requests - tasking UIP	0	0	0	0	0	0	0	0	0	0	0

2,2 UIP services (initiated by UIP management)	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
Number of service requests to eTM (eTM +UIP tasking)	9	6	15	13	15	13	14	0	0	0	99
Running total of unresolved serv. request to eTM	12	10	13	13	15	13	13	0	0	0	110

Running total of unresolved serv. request to UIP contractors	0	0	0	0	0	0	0	0	0	0	0
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2,3	Cleaning General	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
	Municipal waste bags filled	1 600	2 500	700	1 000	500	580	560	0	0	0	10 090

2,4	Financials & UIP Levy contributions:	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21
	Monthly financials completed	Y	Y	Y	Y	y	y	y			
	6 monthly reconciling of UIP levy receipts	Y	Y	Y	Y	y	y	y			

2,5	UIP cleaning contractor weekly performance assessment:	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
	Shifts short	0	1	0	2	1	3	5				12
	Late arrivals	2	2	0	1	0	0	0				5
	Dress code non compliant	Y	Y	Y	Y	y	y	y				
	Equipment non compliant	Y	Y	Y	Y	y	y	y				
	Areas cleaned and maintained	Y	Y	Y	Y	y	y	y				
	Florida Rd	Y	Y	Y	Y	y	y	y				
	North servitude	Y	Y	Y	Y	y	y	y				
	South Servitude	Y	Y	Y	Y	y	y	y				

2,6	UIP landscape contractor weekly performance assessment:	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Mar 21	Apr 21	May 21	Jun 21	Total
	Shifts short	0	0	0	0	0	0	0				0
	Late arrivals	0	0	0	0	0	0	0				0
	Dress code non compliant	Y	Y	Y	Y	y	y	0				
	Equipment non compliant	Y	Y	Y	Y	y	y	0				
		% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	
	7th Ave x2 grass cut	100	100	100	100	100	100	100				100
	Quarters Triangle grass cut	100	100	100	100	100	100	100				100
	Gordon Park grass cut	100	100	100	100	100	100	100				100
	Upper Florida park and island grass cut	100	100	100	100	100	100	100				100
	Lower Florida park and island grass cut	100	100	100	100	100	100	100				100

3,0 **Communications**

3,1	Website Stats	20-Sep	20-Oct	20-Nov	20-Dec	21-Jan	21-Feb	21-Mar	21-Apr	21-May	21-Jun	Total
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News items posted to home page	7	5	5	5	7	8	3	0	0	0	59
Page Loads - total number of pages viewed	743	636	745	1 023	971	836	1 011	0	0	0	4805
New Visitor - as total of sessions	448	383	548	666	84	542	679	0	0	0	3741
Returning Visitor - as total of sessions	76	58	50	78	934	83	72	0	0	0	1535

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	20-Aug	20-Sep	20-Oct	20-Nov	20-Dec
Top 3 Landing Pages for website	BizHub	Your Florida Road	About	Contact	Home Page
	Your Florida Road	Home Page	Contact	Your Florida Road	Home Page
	Home Page	BizHub	Your Florida Road	About	Your Florida Road
	21-Feb	21-Mar	21-Apr	21-May	21-Jun
	Home Page	Home Page			
	Goby Environmental Initiative	Latest News			
	About Page	Subscribe			

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Social Media / Newsletter	20-Sep	20-Oct	20-Nov	20-Dec	21-Jan	21-Feb	21-Mar	21-Apr	21-May	21-Jun	Total
Number of newsletters sent out	2	1	3	3	3	5	3	0	0	0	16
Everlytic Newsletter Database	607	596	596	594	754	751	742	0	0	0	3022
No. of Facebook Posts	7	2	3	6	4	6	3	0	0	0	30
Facebook Page Likes	3 388	3 400	3 409	3409	3 410	3 409	3 406	0	0	0	46
Facebook Followers	3 506	3 500	3 537	3 540	3 544	3 552	3557	0	0	0	3552
Facebook post Reach - max people exposed to a post	1 100	1 300	386	1 200	257	855	243	0	0	0	1498
Facebook shares	8	4	0	10	2	7	1	0	0	0	48
Facebook comments	4	21	4	12	1	7	1	0	0	0	72
Facebook post details	Maintenance in the precinct	Farewell to SM	New office	Sidewalk Monitors are our eyes and	Roads Department attending to	Clean and paint of Gordon Road	Themba Mathaba compliment				
Instagram Posts	4	5	3	4	0	3	1	0	0	0	24
Instagram Followers	1033	1040	1049	1 050	1 057	1 063	1070	0	0	0	5168
Total App Downloads	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0	0
No. of Push notifications sent	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0	0	0	0

Apps removed as at Jan 2021*

