

Florida Road UIP Operational Stats 2018/2019

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1,0 Security

1,1 Crime stats based on incidents reported to the UIP

	July 18		Aug 18		Sep 18		Oct 18		Nov 18		Dec 18		Jan 19		Feb 19		Mar 19		Apr 19		May 19		Jun 19	
UIP Actions with other Law Enforcement Departments	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt
UIP arrests & hand over to SAPF / Metro Police	3	0	4	0	3	0	1	0	3	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0
UIP call outs to SAPF / Metro Police	10	5	7	0	13	0	4	0	8	3	0	0	3	0	7	0	5	0	0	0	0	0	0	0
SAPF/Metro/UIP security ops in precincts	1	0	2	0	2	0	0	0	0	0	0	0	1	0	0	0	4	0	0	0	0	0	0	0
Contact Crimes in grey																								
Murder	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Attempted murder	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total sexual offences	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Assault (Grievous Bodily Harm)	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Assault common	1	0	0	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Common robbery	3	0	0	0	0	1	3	0	3	0	1	1	3	0	3	0	2	0	0	0	0	0	0	0
Robbery with aggravating circumstances	1	0	0	1	2	0	0	3	1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0
Carjacking	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
Robbery at Residential premises	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery at Non residential premises	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Malicious damage to property	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0
Burglary Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	1	0	0	0	0	0	0	0	0
Burglary Non Residential	2	0	0	2	0	0	0	0	0	0	0	1	0	2	0	3	0	1	0	0	0	0	0	0
Theft of motor vehicle	2	0	0	1	1	0	1	0	2	0	3	0	6	0	4	0	5	0	0	0	0	0	0	0
Theft out of motor vehicle	11	1	4	2	5	2	7	1	4	3	3	0	4	0	6	0	11	0	0	0	0	0	0	0
Drug related crime	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
All theft not mentioned elsewhere	5	6	0	3	2	3	2	8	3	1	0	2	2	0	1	0	1	0	0	0	0	0	0	0
Vehicle accidents	2	0	1	0	2	0	4	0	3	0	0	0	1	0	4	0	1	0	0	0	0	0	0	0
Total	41	12	19	10	31	6	23	13	30	8	8	4	21	4	27	4	31	1	0	0	0	0	0	0

Security

1,2 By-law Enforcement

	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
Drinking in public	31	28	26	1	4	10	2	2	3	0	0	0
Fights / brawls defused	0	0	0	0	1	3	2	0	0	0	0	0
Illegal car guards removed	10	7	7	5	5	6	4	7	4	0	0	0
Illegal informal traders removed	22	25	15	18	19	26	8	4	9	0	0	0
Pamphlet distribution	11	5	0	5	5	10	1	0	5	0	0	0
Public disturbance	0	0	5	2	7	9	6	0	6	0	0	0
Public indecency	14	3	0	2	0	1	0	0	0	0	0	0
Suspicious people questioned	4	9	13	28	12	7	2	8	2	0	0	0
Total	92	77	66	61	53	72	25	21	29	0	0	0

1,3 UIP security public assistance

	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
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Calls to UIP 086 111 6113	24	22	15	17	23	35	16	24	29	0	0	0
Assistance to members of public	22	3	5	9	1	1	1	0	2	0	0	0
Lost & Found	0	0	0	0	0	2	0	1	0	0	0	0
Alarms attended	34	35	12	50	116	122	94	54	33	0	0	0

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UIP security contractor weekly SLA performance assessment:	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
Emergency call number in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Radio system in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Response vehicle in good working order	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
SO equipment non compliance	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
SO dress code non compliance	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Monthly Shift Report - shifts short	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Monthly Incident Report	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Monthly Security and Bylaw Stats Report	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

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Optimising Municipal Service Delivery

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Municipal faults reported and followed up	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
Business Support (Informal Traders)	0	0	0	0	0	0	0	0	0	0	0	0
DSW	1	4	2	1	0	6	1	0	3	0	0	0
Electrical (street & hanging lights)	4	11	4	1	9	4	14	12	6	0	0	0
eThekweni Transport Authority (ETA)	4	1	0	1	1	2	0	1	7	0	0	0
Health	0	0	1	0	0	0	0	0	0	0	0	0
Metro police	0	16	0	0	0	0	0	0	0	0	0	0
Parks	4	4	1	2	11	1	2	4	4	0	0	0
Pollution & Environment	0	0	0	0	0	0	0	0	0	0	0	0
Roads (pot holes, kerbing, signage, marking)	6	5	4	4	5	2	2	11	2	0	0	0
Signage & Advertising	0	0	0	0	0	0	0	0	0	0	0	0
Traffic Lights	0	0	0	0	0	0	0	0	0	0	0	0
Urban Design	0	0	0	0	0	0	0	0	0	0	0	0
Waste Water	2	0	0	0	0	0	0	0	0	0	0	0
Total	21	41	12	9	26	15	19	28	22	0	0	0

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UIP Operational Stats

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Service requests - UIP members/stakeholders	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
Number service requests received for the month (eTM +UIP)	0	0	0	0	0	0	1	1	2	0	0	0
Running total of unresolved serv. requests - tasking eTM	1	0	0	0	0	0	0	1	2	0	0	0
Running total of unresolved serv. requests - tasking UIP	0	0	0	0	0	0	0	0	0	0	0	0

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UIP services (initiated by UIP management)	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
Number of service requests to eTM (eTM +UIP tasking)	57	55	53	51	42	16	41	66	54	0	0	0
Running total of unresolved serv. request to eTM	30	45	29	17	12	17	9	17	28	0	0	0
Running total of unresolved serv. request to UIP contractors	0	0	0	0	0	0	0	0	0	0	0	0

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Private property improvement requests	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
Requests to pvt prop owners	1	1	0	1	0	2	0	5	2	0	0	0
Outstanding requests to prtvt prop owners	3	3	0	0	0	1	0	4	4	0	0	0

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UIP Special Projects Completed	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
Maintenance projects	0	9	3	0	1	0	0	4	8	0	0	0
Greening projects	4	1	9	51	2	1	2	4	6	0	0	0

Graffiti tags removed	15	4	20	6	5	1	18	25	15	0	0	0
Municipal waste bags filled	2 200	1 400	1 300	1 200	1 400	1 500	1 250	1 050	1 200	0	0	0
Animals rescued	0	0	0	0	0	0	0	0	0	0	0	0

3,5 Standing Meetings Attended	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
Monthly - UIP Secur. Forum (Sec. services)	0	0	0	0	0	0	0	0	0	0	0	0
Monthly / weekly - SAPF / CPF Sec. 2(Sec. services)	2	1	3	3	2	2	1	2	1	0	0	0
Chamber of Business	0	0	0	1	0	0	0	0	0	0	0	0
Total	2	1	5	4	2	2	1	2	1	0	0	0

3,6 Financials & UIP Levy contributions:	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
Monthly financials completed	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
6 monthly reconciling of UIP levy receipts	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

3,7 UIP cleaning contractor weekly performance assessment:	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target
Shifts short	100	100	100	100	100	100	100	100	100	100	100	100
Late arrivals	100	100	100	100	100	100	100	100	100	100	100	100
Dress code non compliant	100	100	100	100	100	100	100	100	100	100	100	100
Equipment non compliant	100	100	100	100	100	100	100	100	100	100	100	100
Areas cleaned and maintained	100	100	100	100	100	100	100	100	100	100	100	100
Florida Rd	100	100	100	100	100	100	100	100	100	100	100	100
North servitude	100	100	100	100	100	100	100	100	100	100	100	100
South Servitude	100	100	100	100	100	100	100	100	100	100	100	100

3,8 UIP landscape contractor weekly performance assessment:	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target
Grass areas cut - achieved % of target	100	100	100	100	100	100	100	100	100	100	100	100
7th Ave x2	100	100	100	100	100	100	100	100	100	100	100	100
Quarters Triangle	100	100	100	100	100	100	100	100	100	100	100	100
Gordon Park	100	100	100	100	100	100	100	100	100	100	100	100
Upper Florida park and island	100	100	100	100	100	100	100	100	100	100	100	100
Lower Florida park and island	100	100	100	100	100	100	100	100	100	100	100	100

4,0 Communications

4,1 Website Stats	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
No of latest news posts to website	10	11	9	7	10	4	2	17	5	0	0	0
Page Loads - total number of pages viewed	1148	1733	1183	1637	1681	1150	1216	1711	1622	0	0	0
Users	563	879	620	837	926	636	583	906	961	0	0	0
New Visitor - as total of sessions	495	766	503	692	778	547	513	821	903	0	0	0

Top 3 Landing Pages for website	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
	Latest News	Supermama Race	Great Work Done By SAPS	Sidewalk Monitor Arrests	Positive Development For FR	Latest News
	Home Page	Home Page	Historic Monument	Arrest Of Wanted Suspect	Home Page	Home Page
	Home Page	Sidewalk Monitor Arrests Suspect	Home Page	Home Page	Festive Spirit	Cricket Kit Returned
	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
	Home Page	Your Florida Rd	Flamin Wok			
	Latest News	Home Page	Home Page			
Kaskade Bar And Restaurant	Conact	Dukkah Restaurant				

4,2 Social Media / Newsletter	July 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19
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Number of newsletters sent out	6	3	1	2	2	1	3	5	2	0	0	0
Everlytic Newsletter Database	516	512	514	512	677	677	652	632	677	0	0	0
No. of Facebook Posts	15	16	18	11	10	7	6	17	11	0	0	0
Facebook Page Likes	2 906	2945	2949	2993	3035	3039	3062	3098	3127	0	0	0
Facebook post Reach - max people exposed to a post	15 100	5600	1500	2400	4099	945	2400	10 200	4391	0	0	0
Facebook post details	Shark Net Update	Film On Florida	Republik Officially Opened	Detector Dog Security Services Makes Arrest	Festive Lights	Cricket Kit Returned	2018 Stats	Excellent work done by Security Supervisor	Sidewalk Monitor	0	0	0
Instagram Posts	9	11	11	10	11	4	4	6	6	0	0	0
Instagram Followers	604	633	711	776	812	820	828	844	846	0	0	0
Total App Downloads	180	204	218	229	247	268	285	305				
Total Media AVE - Print	280 673,58	42 575,12	0,00	0,00	0,00	0,00	0,00	R1 151,50	R0,00			
Total Media AVE - Broadcast	8 350,00	5 400,00	0,00	0,00	0,00	0,00	0,00	R0,00	R0,00			
Total Media AVE - Online (incl UIP news)	107 612,00	23 554,00	6532,88	21108,85	52828,04	29 175,74	90 467,34	R31 517,28	R0,00			
UIP Generated News	0,00	0,00	0,00	0,00	0,00	0,00	7 410,00	R156 176,02	R37 054,75			
Total AVE	396 635,58	71 529,12	6 532,88	21 108,85	52 828,04	29 175,74	97 877,34	R188 844,80	R37 054,75			
Number of clips for month	24	11	1	3	3	4	6	20	5			