Florida Road UIP Operational Stats 2017/2018

- 1.0 Security
- 2.0 Optimising Municipal Service Delivery
 - **UIP Operational Stats**
- 4.0 Communications

1.0 Security 1.1 Crime sta

Crime stats based on incidents reported to the UIP																								
	July	17	Aug	g 17	Se	17	Oc	t 17	Nov	<i>i</i> 17	Dec	: 17	Jar	18	Feb	18	Mar	18	Apr	18	May	y 18	Jun	18
UIP Actions with other Law Enforcement Departments	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt
UIP arrests & hand over to SAPF / Metro Police	0	0	0	0	0	0	2	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
UIP call outs to SAPF / Metro Police	7	0	18	0	5	0	7	0	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAPF/Metro/UIP security ops in precincts	0	0	2	0	2	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Contact Crimes in grey																								
Murder	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Attempted murder	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total sexual offences	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Assault (Grievous Bodily Harm)	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Assault common	2	0	0	0	1	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Common robbery	0	0	1	0	1	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery with aggravating circumstances	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Carjacking	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery at Residential premisis	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery at Non residential premises	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Malicious damage to property	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary Residential	0	0	0	1	0	1	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary Non Residential	2	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Theft of motor vehicle	0	0	1	0	0	0	2	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Theft out of motor vehicle	3	0	4	0	5	0	3	0	10	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Drug related crime	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
All theft not mentioned elsewhere	0	0	0	4	0	4	1	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Vehicle accidents	4	1	2	0	3	0	3	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	20	1	28	5	18	5	23	3	33	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Security																								

1.2	By-law	Enforcemen

1.3

by-law Emorcement												
	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
Drinking in public	19	37	27	26	36	0	0	0	0	0	0	0
Fights / brawls defused	2	2	2	5	5	0	0	0	0	0	0	0
Illegal car guards removed	19	14	3	2	7	0	0	0	0	0	0	0
Illegal informal traders removed	42	31	35	38	21	0	0	0	0	0	0	0
Pamphlet distribution	10	5	4	3	5	0	0	0	0	0	0	0
Public disturbance	7	5	33	22	5	0	0	0	0	0	0	0
Public indecency	16	38	19	16	18	0	0	0	0	0	0	0
Suspicious people questioned	26	0	5	3	11	0	0	0	0	0	0	0
Total	141	132	128	115	108	0	0	0	0	0	0	0

3	UIP security public assistance	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	Calls to UIP 086 111 6113	21	37	23	23	37	0	0	0	0	0	0	0
	Assistance to members of public	16	14	11	11	8	0	0	0	0	0	0	0

	Last O Farmed	0	0	0	0	0	0	0	0	0	0	0	0
	Lost & Found	77	43	28	15	42	0	0	0	0		0	0
	Alarms attended	//	45	20	15	42	U	U	U	U	0	U	U
	Tup	117	A.: 17	C== 17	Oct 17	Nov. 17	Dag 17	Jan 18	Fab 10	May 10	A 10	Ma.: 10	Jun 18
1.4	UIP security contractor weekly SLA performance assessment:	July 17	Aug 17	Sep 17		Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	Emergency call number in good working order	Y	Y	Y	Y	Y							
	Radio system in good working order	Y	Y	Y	Y	Y							
	Response vehicle in good working order	Y	Y	Y		Y							
	SO equipment non compliance	Y	Y	Y	Y	Y							
	SO dress code non compliance	Y	Y	Y	Y	Y							
	Monthly Shift Report - shifts short												
	Monthly Incident Report	Y	Y	Y	Y	Y							
	Monthly Security and Bylaw Stats Report	Υ	Y	Υ	Υ	Y							
2.0	Optimising Municipal Service Delivery								- 1 40				
2.1	Municipal faults reported and followed up	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	Business Support (Informal Traders)	0	0	0	0	0	0	0	0	0	0	0	0
	DSW	3	1	2	2	5	0	0	0	0	0	0	0
	Electrical (street & hanging lights)	10	0	1	21	0	0	0	0	0	0	0	0
	eThekwini Transport Authority (ETA)	0	0	1	1	4	0	0	0	0	0	0	0
	Health	0	0	0	0	0	0	0	0	0	0	0	0
	Metro police	0	1	0	0	1	0	0	0	0	0	0	0
	Parks	8	3	7	8	5	0	0	0	0	0	0	0
	Pollution & Environment	0	0	0	0	0	0	0	0	0	0	0	0
	Roads (pot holes, kerbing, signage, marking)	5	3	13	8	5	0	0	0	0	0	0	0
	Signage & Advertising	0	1	0	0	0	0	0	0	0	0	0	0
	Traffic Lights	0	0	0	0	0	0	0	0	0	0	0	0
	Urban Design	0	0	0	0	0	0	0	0	0	0	0	0
	Waste Water	0	0	0	0	0	0	0	0	0	0	0	0
	Total	26	9	24	40	20	0	0	0	0	0	0	0
3.0	UIP Operational Stats												
3.1	Service requests - UIP members/stakeholders	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	Number service requests received for the month (eTM +UIP tasking)	0	1	0	2	0	0	0	0	0	0	0	0
	Running total of unresolved serv. requests - tasking eTM	0	0	0	1	1	0	0	0	0	0	0	0
	Running total of unresolved serv. requests - tasking UIP	0	0	0	0	0	0	0	0	0	0	0	0
3.2	UIP services (initiated by UIP management)	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	Number of service requests to eTM	31	10	30	44	21	0	0	0	0	0	0	0
	Running total of unresolved serv. request to eTM	23	19	34	30	32	0	0	0	0	0	0	0
	Running total of unresolved serv. request to UIP contractors	0	0	0	0	0	0	0	0	0	0	0	0
3.3	Private property improvement requests	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	Requests to ptv prop owners	1	2	0	6	1	0	0	0	0	0	0	0
	Outstanding requests to prtv prop owners	1	1	0	5	5	0	0	0	0	0	0	0
3.4	UIP Special Projects Completed	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	Maintenance projects	14	2	8	14	15	0	0	0	0	0	0	0
	Greening projects	1	0	1	3	9	0	0	0	0	0	0	0
	Graffiti tags removed	7	4	7	12	20	0	0	0	0	0	0	0
	Municipal waste bags filled	900	1,000	950	1,050	1,422	0	0	0	0	0	0	0
	Animals rescued	0	0	0	0	0	0	0	0	0	0	0	0

3.5	Standing Meetings Attended	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	Monthly - UIP Secur. Forum (Sec. services)	3	0	0	0	0	0	0	0	0	0	0	0
	Monthly / weekly - SAPF / CPF Sec. 5(Sec. services)	2	3	3	3	2	0	0	0	0	0	0	0
	Chamber of Business	0	0	0	1	0	0	0	0	0	0	0	0
	Total	5	3	3	4	2	0	0	0	0	0	0	0
3.6	Financials & UIP Levy contributions:	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	Monthly financials completed	Υ	Υ	Υ	Υ	Υ							
	6 monthly reconciling of UIP levy receipts	Υ	Υ	Υ	Υ	Υ							
3.7	UIP cleaning contractor weekly performance assessment:	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target
	Shifts short	100	100	100	100	100							
	Late arrivals	100	100	100	100	100							
	Dress code non compliant	100	100	100	100	100							
	Equipment non compliant	100	100	100	100	100							
	Areas cleaned and maintained	100	100	100	100	100							
	Florida Rd	100	100	100	100	100							
	North servitude	100	100	100	100	100							
	South Servitude	100	100	100	100	100							
3.8	UIP landscape contractor weekly performance assessment:	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target	% of target
	Grass areas cut - achieved % of target	100	100	100	100	100							
	7th Ave x2	100	100	100	100	100							
	Quarters Triangle	100	100	100	100	100							
	Gordon Park	100	100	100	100	100							
	Upper Florida park and island	100	100	100	100	100							
	Lower Florida park and island	100	100	100	100	100							
4.0	Communications												
4.1	Website Stats	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	No of latest news posts to website	6	10	10	11	9	0	0	0	0	0	0	0
	Page Loads - total number of pages viewed	680	1178	687	857	1168	0	0	0	0	0	0	0
	Unique visits	393	603	363	427	695	0	0	0	0	0	0	0
	New Visitor - as total of sessions	295	428	233	305	509	0	0	0	0	0	0	0
							•						
	Top 3 Landing Pages for website	Ju	l- 17	Au	g-17	Se	p-17	00	t-17	No	v-17	Dec	:-17
		Your Fl	orida Rd	Your Fl	orida Rd	Hom	e Page	Sub	scribe	Living t	he VIBE		
		Vio	leo	Home	e page	First T	hursday	Derry	rck Cele	Home	e page		
		His	tory	V	ibe	Boot	: Camp	Hom	e Page	Hospice T	ree of light		
		Jar	1 18	Fe	b 18	Ma	ar 18	Aŗ	or 18	Ma	y 18	Jun	18
	•	-		-		-		-					
4.2	Social Media / Newsletter	July 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18
	Number of newsletters sent out	3	4	3	2	4	0	0	0	0	0	0	0
	Everlytic Newsletter Database	399	451	480	492	494	0	0	0	0	0	0	0
	No. of Facebook Posts	21	34	22	22	17	0	0	0	0	0	0	0
	Facebook Page Likes	1632	1980	2001	2391	2439	0	0	0	0	0	0	0
	Facebook post Reach - max people exposed to a post	3572	8900	2431	4775	8829	0	0	0	0	0	0	0
	Facebook post details	Savages 21km	Vibe launch	Ask Aske walk	Starbucks	sidewalk monitors	0	0	0	0	0	0	0

Instagram Posts	25	33	22	20	13	0	0	0	0	0	0	0
Instagram Followers	201	304	334	360	395	0	0	0	0	0	0	0