

Florida Road UIP Operational Stats 2016/2017

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1.0 Security

1.1 Crime stats based on incidents reported to the UIP

	July 16		Aug 16		Sep 16		Oct 16		Nov 16		Dec 16		Jan 17		Feb 17		Mar 17		Apr 17		May 17		Jun 17		Total
UIP Actions with other Law Enforcement Departments	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	Pub	Pvt	
UIP arrests & hand over to SAPF / Metro Police	3	0	1	0	0	0	3	0	0	1	1	0	0	1	0	1									11
UIP call outs to SAPF / Metro Police	7	0	0	0	3	0	13	0	9	0	6	2	6	2	2	6									56
SAPF/Metro/UIP security ops in precincts	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									0
<b>Contact Crimes in grey</b>																									
Murder	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									0
Attempted murder	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0									1
Total sexual offences	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									0
Assault (Grievous Bodily Harm)	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0									2
Assault common	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0									1
Common robbery	0	0	0	0	1	0	0	0	1	0	2	0	2	1	2	0									9
Robbery with aggravating circumstances	1	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0									3
Carjacking	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0									1
Robbery at Residential premises	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									0
Robbery at Non residential premises	0	0	0	0	0	0	0	0	0	1	0	1	0	1	0	0									3
Malicious damage to property	2	1	0	1	1	0	2	0	2	0	2	0	1	2	0	0									14
Burglary Residential	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0									1
Burglary Non Residential	0	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0									3
Theft of motor vehicle	1	0	6	0	2	0	0	0	0	0	1	1	4	0	3	0									18
Theft out of motor vehicle	2	0	0	0	5	0	10	1	7	0	1	0	2	0	2	0									30
Drug related crime	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									0
All theft not mentioned elsewhere	2	0	0	0	0	0	0	1	1	0	1	1	2	0	0	3									11
Vehicle accidents	5	0	3	0	3	0	3	0	2	0	3	1	1	0	0	0									21
<b>Total</b>	<b>23</b>	<b>2</b>	<b>10</b>	<b>2</b>	<b>15</b>	<b>1</b>	<b>33</b>	<b>2</b>	<b>23</b>	<b>2</b>	<b>18</b>	<b>6</b>	<b>19</b>	<b>9</b>	<b>10</b>	<b>10</b>									<b>185</b>

Security

1.2 By-law Enforcement

	July 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Total
Drinking in public	53	26	21	28	22	44	8	25					127
Fights / brawls defused	0	5	0	4	7	2	0	3					16
Illegal car guards removed	10	21	15	52	37	31	31	9					160
Illegal informal traders removed	27	23	16	16	19	24	16	16					91
Pamphlet distribution	0	0	0	0	0	0	0	7					7
Public disturbance	0	0	0	0	2	0	1	5					8
Public indecency	29	6	7	9	13	0	9	16					47
Suspicious people questioned	18	17	10	7	11	17	9	15					59
<b>Total</b>	<b>137</b>	<b>98</b>	<b>69</b>	<b>116</b>	<b>111</b>	<b>118</b>	<b>74</b>	<b>96</b>					<b>515</b>

1.3 UIP security public assistance

	July 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	Total
Calls to UIP 086 111 6113	55	44	28	30	42	9	0	0					208
Assistance to members of public	2	0	1	2	7	8	12	5					37

Lost & Found	0	1	0	0	1	0	1	4					7
Alarms attended	40	38	42	20	26	102	27	70					365

<b>1.4</b>	<b>UIP security contractor weekly SLA performance assessment:</b>	<b>July 16</b>	<b>Aug 16</b>	<b>Sep 16</b>	<b>Oct 16</b>	<b>Nov 16</b>	<b>Dec 16</b>	<b>Jan 17</b>	<b>Feb 17</b>	<b>Mar 17</b>	<b>Apr 17</b>	<b>May 17</b>	<b>Jun 17</b>	
	Emergency call number in good working order	Y	Y	Y	N	Y	Y	Y	Y					
	Radio system in good working order	Y	Y	Y	Y	Y	Y	Y	Y					
	Response vehicle in good working order	Y	Y	Y	Y	Y	Y	Y	Y					
	SO equipment non compliance	Y	Y	Y	Y	Y	Y	Y	Y					
	SO dress code non compliance	Y	Y	Y	Y	Y	Y	Y	Y					
	Monthly Shift Report - shifts short	Y	Y	Y	Y	Y	Y	Y	Y					
	Monthly Incident Report	Y	Y	Y	Y	Y	Y	Y	Y					
	Monthly Security and Bylaw Stats Report	Y	Y	Y	Y	Y	Y	Y	Y					

**2.0 Optimising Municipal Service Delivery**

<b>2.1</b>	<b>Municipal faults reported and followed up</b>	<b>July 16</b>	<b>Aug 16</b>	<b>Sep 16</b>	<b>Oct 16</b>	<b>Nov 16</b>	<b>Dec 16</b>	<b>Jan 17</b>	<b>Feb 17</b>	<b>Mar 17</b>	<b>Apr 17</b>	<b>May 17</b>	<b>Jun 17</b>	<b>Total</b>
	Business Support (Informal Traders)	0	0	0	0	0	0	0	0					0
	DSW	1	6	4	3	0	1	6	2					12
	Electrical (street & hanging lights)	11	20	17	5	9	6	8	6					34
	eThekweni Transport Authority (ETA)	1	6	1	2	2	2	1	4					11
	Health	0	0	0	0	0	0	0	0					0
	Metro police	0	0	0	2	0	0	1	0					3
	Parks	3	4	12	5	6	2	4	7					24
	Pollution & Environment	0	0	0	0	0	0	0	0					0
	Roads (pot holes, kerbing, signage, marking)	5	11	2	7	5	8	6	4					30
	Signage & Advertising	0	0	0	0	0	0	1	2					3
	Traffic Lights	0	0	0	0	0	0	0	0					0
	Urban Design	0	0	0	0	0	0	0	0					0
	Waste Water	0	0	0	0	0	0	0	0					0
	<b>Total</b>	<b>21</b>	<b>47</b>	<b>36</b>	<b>24</b>	<b>22</b>	<b>19</b>	<b>27</b>	<b>25</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>117</b>

**3.0 UIP Operational Stats**

<b>3.1</b>	<b>Service requests - UIP members/stakeholders</b>	<b>July 16</b>	<b>Aug 16</b>	<b>Sep 16</b>	<b>Oct 16</b>	<b>Nov 16</b>	<b>Dec 16</b>	<b>Jan 17</b>	<b>Feb 17</b>	<b>Mar 17</b>	<b>Apr 17</b>	<b>May 17</b>	<b>Jun 17</b>	
	Number service requests received for the month (eTM +UIP tasking)	0	0	0	0	2	0	0	1					3
	Running total of unresolved serv. requests - tasking eTM	1	1	0	0	0	0	0	1					3
	Running total of unresolved serv. requests - tasking UIP	0	0	0	0	0	0	0	0					0

<b>3.2</b>	<b>UIP services (initiated by UIP management)</b>	<b>July 16</b>	<b>Aug 16</b>	<b>Sep 16</b>	<b>Oct 16</b>	<b>Nov 16</b>	<b>Dec 16</b>	<b>Jan 17</b>	<b>Feb 17</b>	<b>Mar 17</b>	<b>Apr 17</b>	<b>May 17</b>	<b>Jun 17</b>	
	Number of service requests to eTM	23	47	38	24	24	23	30	25					234
	Running total of unresolved serv. request to eTM	42	52	50	52	52	47	48	52					395
	Running total of unresolved serv. request to UIP contractors	0	0	0	0	0	0	0	0					0

<b>3.3</b>	<b>Private property improvement requests</b>	<b>July 16</b>	<b>Aug 16</b>	<b>Sep 16</b>	<b>Oct 16</b>	<b>Nov 16</b>	<b>Dec 16</b>	<b>Jan 17</b>	<b>Feb 17</b>	<b>Mar 17</b>	<b>Apr 17</b>	<b>May 17</b>	<b>Jun 17</b>	
	Requests to pty prop owners	0	3	1	1	3	3	3	1					15
	Outstanding requests to prty prop owners	5	5	3	3	4	4	1	3					28

<b>3.4</b>	<b>UIP Special Projects Completed</b>	<b>July 16</b>	<b>Aug 16</b>	<b>Sep 16</b>	<b>Oct 16</b>	<b>Nov 16</b>	<b>Dec 16</b>	<b>Jan 17</b>	<b>Feb 17</b>	<b>Mar 17</b>	<b>Apr 17</b>	<b>May 17</b>	<b>Jun 17</b>	
	Maintenance projects	9	28	8	10	2	76	20	8					161
	Greening projects	6	4	26	13	26	3	9	7					94
	Graffiti tags removed	1	24	22	3	10	18	17	6					101
	Municipal waste bags filled	1,163	983	1,068	925	1,025	1,535	1,065	905					8,669
	Animals rescued	0	0	0	0	0	0	0	0					0



4.2	Newsletter / Member Reach	July 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17
	Number of newsletters sent out	4	5	8	10	8	1	1	7				
	Everlytic Newsletter Database	527	420	545	545	547	316	329	332				

4.3	Social Media / Member Reach	July 16	Aug 16	Sep 16	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17
	Facebook Friends	830	861	871	881	898	918	928	994				
	Facebook post Reach - max people exposed to a post	1912	3720	1725	1969	959	4569	2082	3732				
	Facebook post details	Metro police	Mural video	cancer trees	pink trees	Arrest	Arrest	Arrest	Speedhumps				